

# Filling your prescription needs

## Kaiser Permanente Insurance Company (KPIC) member:

With your Kaiser Permanente Point of Service (POS), Preferred Provider Organization (PPO), or Out-of-Area Indemnity (OOA) plan, you can fill your covered prescriptions at any MedImpact pharmacy. To find a pharmacy near you, call **1-800-788-2949**, 24 hours a day, 7 days a week or

- For POS plans visit: [kp.org/pharmacylocator/pos](https://kp.org/pharmacylocator/pos) • For PPO plans visit: [kp.org/pharmacylocator/ppo](https://kp.org/pharmacylocator/ppo)
- For OOA plans visit: [kp.org/pharmacylocator/ooa](https://kp.org/pharmacylocator/ooa)

With a wide selection of chain and independent pharmacies, the network of MedImpact pharmacies allows you to conveniently fill your prescriptions near your home or office. Here are examples of MedImpact pharmacies:

- Albertsons
- CVS
- Kroger
- Rite Aid
- Vons
- Walmart
- Costco
- Kmart
- Ralphs
- Safeway
- Walgreens

To find a participating MedImpact pharmacy near you, call **1-800-788-2949**.

## When visiting a MedImpact pharmacy

To help ensure your prescriptions are processed as quickly as possible, please give the pharmacist your gold and white ID card with the MedImpact logo, along with the message at the bottom of this page. This should clear up any questions the pharmacist may have about your coverage.

Some prescriptions may require certain utilization reviews such as prior authorization, step therapy, quantity limits, or age edits. While these programs are intended to promote safe and effective drug use, they may cause certain limitations. To find out which drugs may require utilization review, please refer to your plan's drug formulary at [kp.org/kpic-california](https://kp.org/kpic-california). Just select the formulary that applies to your plan. MedImpact pharmacies will work directly with your doctor to get the information needed to process your prescription.

If you have any questions about your benefits, call the KPIC Customer Service line at **1-800-788-0710**, Monday through Friday, 7 a.m. to 7 p.m.

The HMO Tier of the Point-of-Service (POS) plan is underwritten by Kaiser Foundation Health Plan, Inc. (KFHP). Kaiser Permanente Insurance Company (KPIC) underwrites the participating and nonparticipating provider tiers of the POS plan, the PPO plan, and Out-of-Area Indemnity plan. KPIC is a subsidiary of Kaiser Foundation Health Plan, Inc.

## MedImpact pharmacist:

This member is covered for pharmacy services at MedImpact pharmacies through the KPIC PPO, POS, or Out-of-Area Indemnity (OOA) plan. KPIC is a subsidiary of Kaiser Foundation Health Plan, Inc. (KFHP). Please do not redirect this member to a Kaiser Permanente facility to fill their prescriptions.

Check the member's ID card for the information you need to fill the prescription, or refer to the information below. If you have any questions or need to verify eligibility, call MedImpact at **1-800-788-2949**.

We appreciate your help in providing prescription services to our members.

Member name: \_\_\_\_\_ Medical record number: \_\_\_\_\_

Benefit identification number (BIN): 003585

Processor control number (PCN): 70000